Location

Address: BSI Group, Chiswick Tower, 389 Chiswick High Road, London, W4 4AL, UK
BSI offices are located in Chiswick Tower, directly above Gunnersbury Station which is served by the District Line (Richmond branch), London Overground and several bus routes.
For travel around London, public transport is recommended for most journeys, contactless payments can be used to tap in and out of journeys.

Entry to BSI offices / Chiswick Tower

Access to the building is controlled. Visitors have to report to the main reception desk and show a copy of the agenda/calling notice either in hard copy or electronic format. They will be provided with a swipe card for accessing the building and the first floor. Visitors then go to the 1st floor either by stairs or lift to the BSI reception. Here, the meeting room will be validated, and the swipe card exchanged for one that will give access to the meeting room which is valid for the period of the meeting. Employees, committee members and international delegates are required to display their swipe card at all times for identification purposes. If you require any assistance or have any special needs, please advise the host of the meeting in advance.

Location map

Tube map (extract of West London)
Refreshments at Chiswick Tower

Tea, coffee, water and biscuits will be provided at meetings.

Visitors may use the W4 self-service restaurant located on the 1st floor at breakfast and lunchtime at their own expense. Meals can only be paid for by debit/credit card. The restaurant does not accept Euros or other foreign currency.

Currency exchange

Banking facilities in the immediate vicinity of Chiswick Tower are limited and it may be more convenient to exchange currency or travellers cheques before arriving at the meeting. There are several banks, currency exchange offices and cash machines (ATMs) located a 10 to 15-minute walk away from BSI, along Chiswick High Road.

Getting to BSI offices

There are several ways to travel to BSI offices from the various airports and the Eurostar station; the simplest train/underground routes are given below.

It is also possible to travel by coach from any of the airports to central London (but not directly to BSI offices). This service is available at all times. It can be cheaper, but takes longer. The main coach lines include National Express, Easybus and Terravision.

For information on public transport in London, see www.tfl.gov.uk.


Eurostar (at St Pancras International Station)

- Go to the Underground (King's Cross St. Pancras Underground Station).
- Take the Piccadilly Line (direction south, e.g. Heathrow, Uxbridge) to Hammersmith.
- At Hammersmith, cross the platform (do not use the stairs) and take the District Line (direction Richmond) to Gunnersbury.

From Heathrow Airport

- Go to the Underground (do not go to Heathrow Express).
- Take the Piccadilly Line to Hammersmith.
- At Hammersmith, take the stairs to change platforms and take the District Line (direction Richmond), in the opposite direction to previous travel, to Gunnersbury.

From Gatwick Airport

- Take the train (Southern or Gatwick Express) to Victoria National Rail Station.
- At Victoria, go to the Underground.
- Take the District Line (direction Richmond) to Gunnersbury.

From London City Airport

- Take the Docklands Light Railway (direction Bank) to Bank.
- At Bank, go to the Underground, via the linking walkway to Monument.
- At Monument, take the District Line (direction Richmond) to Gunnersbury.

From Stansted Airport

- Take the train (Great Anglia or Stansted Express) to Tottenham Hale.
- Go to the Underground.
• Take the Victoria Line (direction south, e.g. Victoria, Brixton) to Victoria.
• Change platform, by following the signs for the District Line.
• Take the District Line (direction Richmond) to Gunnersbury.

From Luton Airport
• Take the shuttle bus to Luton Airport Parkway Station, then the train (Thameslink) to West Hampstead Thameslink Rail Station.
• Go to London Overground (West Hampstead Rail Station).
• Take the London Overground (direction Richmond) to Gunnersbury.

Accessibility of public transport stations
Gunnersbury Station does not have a lift or escalator. The nearest stations to Gunnersbury station with a lift or escalator are:
• Acton Town – on the District and Piccadilly lines
• Hammersmith – on the Piccadilly line (Bus H91 and bus 267 go to Gunnersbury station)
• Kew Gardens – on the District line and London Overground (Bus 391 goes to Gunnersbury station)

By motor vehicle
BSI is within the Ultra Low Emission Zone (ULEZ). If your vehicle doesn't meet the ULEZ emissions standards and isn't exempt, you need to pay the daily charge to drive within the zone.
https://tfl.gov.uk/modes/driving/ultra-low-emission-zone

From major motorway (M4, M40 and M3) routes
Take the relevant route to Chiswick Roundabout, then take the exit onto A315 (Chiswick High Road), take the second road on the right into Oxford Road North, then turn left onto Wellesley Road.

Accessing the car park
Between 08:00am and 10:30am only – The back entrance to the car park is on Wellesley Road.

Any time – The main entrance to the car park is on Chiswick High Road and can only be accessed going west towards Chiswick Roundabout. Drive past the Wellesley Road back entrance and take the second left into Burlington Road then turn left onto Chiswick High Road. The entrance is on the left just beyond the building.

Booking your parking space
Please send an email with "Car parking" in the subject field to chiswick.reception@bsigroup.com with the following information:
• Name of person requiring space
• Car make, model and registration number
• Committee reference/room number
• Date space required and expected time of arrival
You will be provided with a booking reference.

Visitor parking has step free access to the building. If you require a designated disabled parking space situated close to the building, please advise when booking your parking space.

Taxi services
For taxi telephone numbers go to either www.tfl.gov.uk/modes/taxis-and-minicabs or taxi.uk.cabnumbers.com or the environmentally friendly www.greentomatocars.com/uk.
Hotels near BSI offices

You can use any hotel search site to look for cheaper hotels and/or hotels located more centrally to London. The following are examples of local hotels:

<table>
<thead>
<tr>
<th>Hotel Name</th>
<th>Address</th>
<th>Contact</th>
<th>Distance from BSI</th>
<th>Tier</th>
</tr>
</thead>
<tbody>
<tr>
<td>Clayton Chiswick Hotel</td>
<td>626 Chiswick High Rd, London, W4 5RY, UK</td>
<td>+44 20 8996 5200</td>
<td>0.52 km</td>
<td>Luxury</td>
</tr>
<tr>
<td>Holiday Inn Express London Hammersmith</td>
<td>120-124 King St, Hammersmith, London, W6 0QU, UK</td>
<td>+44 20 8746 5100</td>
<td>3.12 km</td>
<td>Economy</td>
</tr>
<tr>
<td>Novotel London West</td>
<td>1 Shortlands, Hammersmith London, London, W6 8DR, UK</td>
<td>+44 20 8741 1555</td>
<td>3.85 km</td>
<td>Midscale</td>
</tr>
<tr>
<td>Millennium Gloucester Hotel</td>
<td>4-18 Harrington Gardens, London, SW7 4LH, UK</td>
<td>+44 20 7373 6030</td>
<td>6.25 km</td>
<td>Upscale</td>
</tr>
<tr>
<td>Rydges Kensington Plaza</td>
<td>61 Gloucester Rd, London, SW7 4PE, UK</td>
<td>+44 20 7584 8100</td>
<td>6.42 km</td>
<td>Upscale</td>
</tr>
<tr>
<td>Millennium Baileys Hotel</td>
<td>140 Gloucester Rd, London, London, SW7 4QH, UK</td>
<td>+44 20 7373 6000</td>
<td>6.42 km</td>
<td>Upscale</td>
</tr>
</tbody>
</table>

Other hotel search sites

You can use any hotel search site to look for cheaper hotels and/or hotels located more centrally. Cheaper hotels located near BSI include:

- Travelodge London Kew Bridge Hotel/Brentford
  www.travelodge.co.uk
- Best Western PLUS Seraphine Hammersmith Hotel / Best Western Chiswick Palace & Suites
  www.bestwestern.co.uk
- Premier Inn London Hammersmith / Premier Inn London Kew/Brentford
  www.premierinn.com
- Holiday Inn Brentford
- Room2 Chiswick hometel, Chiswick, W4 1SD (Apartment-Hotel / Eco-certified
  www.room2.com/chiswick

You can check the journey times and routes from your hotel to BSI offices using the Transport for London journey planner: https://tfl.gov.uk/
Restaurants near BSI offices

Chiswick has a large selection of restaurants, cafes, bars and pubs serving food. The ones below are the closest places but many more can be found further down Chiswick High Road and its neighbouring streets. For large groups, it is advisable to book a table in advance.

Map of restaurants

In Chiswick

Dining in Chiswick, Clayton Chiswick Hotel
626 Chiswick High Road London W4 5RY
www.claytonhotelchiswick.com

The Pilot (pub with garden serving food – located near to the Clayton Chiswick Hotel)
56 Wellesley Rd, London W4 4BZ
www.pilot-chiswick.co.uk

The Old Pack Horse (18th century pub with Thai restaurant – on Chiswick High Road)
434 Chiswick High Rd, London W4 5TF
www.oldpackhorsechiswick.co.uk

The Union Chiswick (bar and restaurant – in Chiswick Business Park opposite BSI)
Unit 4, Block 5, 566 Chiswick High Rd, London W4 5YA
chiswick.theunionbar.co.uk

The Gunnersbury (pub serving food - directly opposite BSI)
590 Chiswick High Road
London W4 5RP
www.thegunnersburypub.com

The Crown and Anchor (pub serving food)
374 Chiswick High Road
Chiswick
London W4 5TA
The Crown and Anchor in Chiswick

In Hammersmith

The Swan (Grade II listed pub – take underground or bus to Hammersmith)
46 Hammersmith Broadway, London W6 0DZ
www.nicholsonspubs.co.uk/theswanhammersmit hlondon
Other useful information

For general information on visiting London, see http://www.visitlondon.com.

Visas

To find out whether you need a visa and how to apply, check with your local British Embassy or other diplomatic representative before you travel.

See also: www.visitlondon.com/traveller-information/travel-to-london/customs-and-visas/uk-visas

British money

The UK's currency is the pound sterling (symbol: £, ISO code: GBP).

There are 100 pence (p) to the pound (£).

Notes come in denominations of £5, £10, £20 and £50.

 Coins come in denominations of 1p, 2p, 5p, 10p, 20p, 50p, £1 and £2.

See also: www.visitlondon.com/traveller-information/essential-information/money/british-money

Tickets for transport

There are different ticket types and ways to pay to suit different travel needs.

London buses do not accept cash payment, only oyster cards or contactless payment cards.

See also: www.tfl.gov.uk/fares-and-payments/ticket-types and www.visitlondon.com/traveller-information/getting-around-london/london-transport

Smoking

Smoking isn't allowed in any enclosed workplace, public building or on public transport in the UK.

At BSI offices, there is an external area outside for smokers, please ask at reception

Tipping

For restaurants, it is customary to leave a tip of 10-15%. However, some restaurants automatically add the tip to the bill (receipt) listed as “service charge”, usually at 12.5%.

See also: www.visitlondon.com/traveller-information/essential-information/money/tipping

Electricity

Visitors should bring a suitable travel plug adaptor.

See: www.visitlondon.com/traveller-information/essential-information/electricity

- 230 V
- 3 pin plug
- on/off switch at socket

Things to do in London

See: www.visitlondon.com/things-to-do