Management system in Aker Solutions

Management system days, 30th October, 2019
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Contents

1. Value proposition for the Aker Solutions Management system
2. The role of the management system in Aker Solutions
3. The management system as a driver and underpinning of (strategic) change
Problem Statement: Secure a predictable outcome and improved performance through use of a Global Management System

Future state and target:

A process centric Global Management System with:
- Business architecture based on Processes & Execution Models
- Clear Governance & Structure driving accountability
- Value adding Certification & Compliance
- Enabled by a Digital Platform

*Embedded in a sustainable Continuous Improvement Loop*

Targets Set Through KPIs

<table>
<thead>
<tr>
<th>Key activity</th>
<th>Metric</th>
<th>Target</th>
<th>Status</th>
</tr>
</thead>
<tbody>
<tr>
<td>Measure</td>
<td>Process Maturity</td>
<td>3.0</td>
<td>Ongoing</td>
</tr>
<tr>
<td>Cost of Non Quality</td>
<td>-10%</td>
<td>(yoy)</td>
<td>Ongoing</td>
</tr>
</tbody>
</table>

Current state (2019)

- One common MS and common access point
- Harmonizing of process boundaries ongoing
- Documentation in legacy systems
- Use of MS varies across enterprise

Activities and measurements:

- Limited degree of global standardization
- Limited degree of segment standardization
Aker Solutions Management system
Execution models provide relevance and context
How do we evolve the management system?

How we are organized
- Standardization
- Document control
- Limited process improvement

How we work
- LEAN process improvement
- Stronger customer focus
- Improved line of sight
The role of the management system in Aker Solutions
The management system provides line of sight

“Leading a sustainable energy future”

Vision and values

Policies

Management system
The Policies set the direction for the Management System

We shall ensure that our **Global Management System** is maintained, used and secures safe, reliable and efficient operation with processes anchored at top management level.

We shall take personal and collective responsibility to build quality into our work by always using and **continuously improving our Management System**.

We shall provide the best customer experience through excellent engagement, value adding proposals and advanced account management practices.

We shall execute all projects with **Aker Solutions Management System and project specific Project Execution Model (PEM)**, ensuring predictable delivery on requirements, time, scope and cost.
Some key components of the Aker Solutions MS

**Certification**

- Enterprise audit

**Customer feedback**

- Customer surveys
- Continuous improvement
- EPM / KPIs

**Quality and CoNQ**

- NC handling
- Continuous improvement
- EPM / KPIs
Leading a Sustainable Energy Future
The management system as a strategic enabler

2012
BU specific strategies

2016
“One Aker Solutions”

2019
“20/25/30”

One global management system

Execution models for new verticals and markets

BU specific operating systems
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