Secretariat of ISO/TC 176/SC 2                                  Date:  18 September 2017

To the Members of
ISO/TC 176/SC 2 -
Quality Management and
Quality Assurance/
Quality Systems

Communique on the 42\textsuperscript{nd} meeting of ISO/TC 176/SC2
Bali, 11 – 15 September 2017

The 42\textsuperscript{nd} meeting of ISO/TC 176/SC2 was held in Bali, Indonesia, hosted by Badan
Standardisasi Nasional, BSN (The National Standardization Agency of Indonesia), at the
Discovery Kartika Plaza Hotel.

Since its last meeting, the membership of the SC has continued to grow, now with 85 P-
members, 12 O-members and 44 Liaison members.
Since the publication of the 2015 edition of ISO 9001, the SC has been focusing its activities on the revision of several of its other key standards.

The work to revise and update ISO 10007 _Quality management – Guidelines for configuration management_ was completed successfully in March 2017, by the publication of the 3rd edition of the standard. As a result, the SC took the decision to disband its WG 28, which had been responsible for the revision.

The revision of ISO 10006 _Quality management – Guidelines for quality management in projects_ completed its Draft International Standard (DIS) stage in May and had been approved with 62 votes of approval, 5 disapprovals; 20 abstentions and 159 comments. WG27 had held a meeting in July to review the comments. As a result of the review, a number of technical changes had been made to improve the draft; consequently (and in accordance with ISO's 2017 procedures) the revision is now obliged to complete a Final Draft International Standard (FDIS) stage. The FDIS ballot will now run until 2nd November 2017, after which the SC expects to be able to submit the text to ISO's Central Secretariat for publication.

The revision of ISO 9004 _Quality management — Quality of an organization — Guidance to achieve sustained success_ completed its DIS stage in August and had been approved with 75 votes of approval, 3 disapprovals, 9 abstentions and 473 comments. During the meeting in Bali, WG25 successfully completed the review of comments, while incorporating some technical changes to improve the text. It is planned that an editing team will continue to work on the draft following the meeting, to produce an FDIS text. The FDIS is expected to be balloted later in 2017, with the ballot closing early in 2018. Publication is now expected for around the end of the 1st quarter of 2018.

The revision of ISO 10005 _Quality management – Guidelines for quality plans_ also completed its DIS stage in August and had been approved with 74 votes of approval, 0 disapprovals, 10 abstentions and 113 comments. During the meeting in Bali, WG26 successfully completed the review of comments, while incorporating some technical changes to improve the text. Following some final editing, an FDIS text will now be submitted to ISO Central Secretariat for a ballot later this year, with publication expected for around the end of the 1st quarter of 2018. The WG believes that the use of quality plans would be beneficial to many organizations, so intends developing additional case studies and example quality plans, to be made available via the SC's web site at [https://committee.iso.org/tc176sc2](https://committee.iso.org/tc176sc2).

In addition to its standards development projects the SC offers an interpretations service to its member bodies, to clarify any potential ambiguities in ISO 9001. This is managed through its WG22, which met in Bali to review the comments received from member bodies on the first interpretation request for ISO 9001:2015. This work was completed and the interpretation will now be posted on the SC's web site. Prior to the Bali meeting, the SC had conducted a survey of its member bodies to determine the extent to which they themselves have been responding to requests for clarification of the standard. The results were examined by WG22, leading to some slight amendments to the guidance on interpretations for member bodies. WG22 also continued to test its accelerated interpretations process, by using hypothetical interpretations questions. The WG also proposed a resolution to the SC's plenary to encourage members to promote the interpretations process among interested parties.

The SC's Strategic Planning and Operations Task Group (SPOTG) held a short meeting in Bali to take an overview of the work of the SC. In the recent past, its role has mainly been to coordinate the activities of the different WGs and their projects. Now that many of the projects are nearing completion, the SPOTG is moving more towards a strategic review of
what will need to done in the future. ISO/TC 176 itself held a workshop in Bali to consider future concepts for its quality standards; the SPOTG will examine how to align the work of the SC with the results of such discussions and with the deployment of the TC's business plan.

A key issue for all ISO management system standards has been the advent of the Annex SL "High Level Structure", which seeks to improve alignment between such standards, so that they can be more easily integrated into an organization's management system. Annex SL was first published in 2012 and the SC is aware that there are ongoing discussions within the ISO/TMB/ TAG13- JTCG to initiate a review of Annex SL (similar to a systematic review for a standard). The SC's Ad Hoc Group that is responsible for shadowing the activities of the JTCG met in Bali to examine how best to shape and influence the proposed review, as well as to consider what impacts such a review (and possible revision to Annex SL) could have on the work of the SC and on ISO 9001. One specific issue the AHG examined was a listing of how the different terms from Annex SL have been amended in the published management system standards that use the high level structure. This was submitted to ISO/TC 176/SC1 for analysis, and for possible transmission to the JTCG. In addition, the AHG reviewed the comments received from the SC's member bodies against the draft ISO Handbook on the Integrated Use of Management system standards, and decided to send them forward to the JTCG.

The work that was accomplished during the week could not have been achieved without the superb support that it received from our hosts, Badan Standardisasi Nasional, BSN. In addition, the excellent facilities and wonderful hospitality that they and their sponsors, PT. Pertamina (Persero) and PT. Sucofindo (Persero), provided made the tasks much easier.

The next meeting of ISO/TC 176 will be held during the 4th quarter of 2018. The SC's current standards development projects should all be completed before then, so there is a possibility it may not need to meet at that time. However, depending on the results of the future concepts work by TC176, or on the review of Annex SL by the JTCG, the Secretariat will need to consider calling a meeting in conjunction with TC176.

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For the BSI Secretariat of ISO/TC 176/SC2