



RANGERS

(The Royal Department for Environmental Protection)

The Royal Department for Environmental Protection (RANGERS) is a governmental department in Jordan dedicated to the protection and sustainability of the environment. Their vision is to “create a modern, efficient security institution that contributes to a more stable and secure Jordan, preserving the rights and freedom”.



الإدارة الملكية لحماية البيئة

RANGERS

Name: RANGERS
(Royal Department for Environmental Protection)

Country: Jordan

Industry: Government

Number of employees: 800

What are the benefits of ISO 26000 for RANGERS?

Key benefits to date include:

- A revised vision, mission and strategic plan reflecting social responsibility (SR) principles, with clear objectives, targets and KPIs for improving stakeholder engagement and a greater commitment to SR from management
- Reduced water and energy consumption
- A new services guide
- Increased awareness of SR by employees
- New anti-corruption practices whereby an anti-corruption statement is added as a key requirement of engagement with stakeholders

How did ISO 26000 lead to these benefits?

A Social Responsibility Team was formed to implement ISO 26000. With the support of national experts, it mapped and prioritized stakeholders and developed an engagement plan. It also conducted a gap analysis, from which an action plan

was drawn in line with the recommendations of the standard. Awareness-raising sessions were held for staff. The team also revised all processes and systems, and established new ones, namely for problem reporting and training and consultation. Finally, RANGERS undertook a number of actions such as implementing water and energy efficiency audits in all its offices to identify potential water conservation measures, and introducing a waste-sorting initiative.

“The process of implementing ISO 26000 has taught us how to identify, prioritize and engage with stakeholders more effectively, and reinforced the importance of sustainable development amongst all our staff. Integrating social responsibility within the organization on a daily basis is the best tool towards sustainability.”

